

Abdulrahman Alameer - Cloud Engineer

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Portfolio: abdulrahmanalameer.com

Professional Summary

Ambitious and growth-oriented Cloud Engineer with hands-on experience supporting and troubleshooting Google Cloud Platform (GCP) environments across Compute, IAM, Networking, Storage, Monitoring, and Logging. Recognized for strong ownership in incident resolution, customer communication, and service excellence. Hands-on experience with Docker and Terraform, with practical Kubernetes experience gained through CKA certification labs and hands-on troubleshooting. Actively transitioning into a more technical Cloud Engineering role focused on building scalable cloud solutions, deployment automation, and modern DevOps practices to enhance efficiency, reliability, and innovation.

Core Skills

Technical: GCP (Compute, IAM, Storage, Monitoring, Logging, Billing), Docker, Terraform, Git/GitHub, Kubernetes, Helm (basic), CI/CD concepts, Linux, Windows, Networking (VPC, DNS, Load Balancing, VPN), Security, Troubleshooting

Tools: Salesforce, Google Workspace, Microsoft Teams, Cloud Logging & Monitoring, GCP Console, Cloud Shell, AWS Console, kubectl CLI

Soft Skills: Customer Communication, Case Management, RCA Reporting, Documentation, Stakeholder Coordination, Teamwork, Continuous Learning

Professional Experience

CNTXT - Riyadh, Saudi Arabia | Sep 2023 - Present

Cloud Engineer

- Provided cloud infrastructure support across 15+ GCP services, resolving issues in Compute Engine, IAM, Networking (VPC), Cloud Storage, Load Balancing, Billing, Monitoring, and Logging.
- Diagnosed and escalated complex cases to L2/L3 while ensuring timely resolution and ownership.
- Troubleshot Kubernetes' workloads including pods, services, resource limits, and networking.
- Used kubectl, logs, and events to diagnose and resolve containerized application issues.
- Maintained strong customer communication and contributed to internal troubleshooting guides.
- Supported incident management with log analysis, pattern identification, and RCA contribution.

- **Key Achievements:**
- Resolved multiple SEV1/SEV2 high-impact incidents with effective analysis and communication.
- Recognized by customers and management for exceptional support quality.
- Contributed to process improvement and team knowledge-sharing.

Certifications

- **Certified Kubernetes Administrator (CKA) – Linux Foundation, 2026**
- **Google Cloud Professional Cloud DevOps Engineer – 2024**
- **Google Cloud Professional Cloud Architect – 2024**
- **Google Cloud Associate Cloud Engineer – 2023**
- **AWS Certified Cloud Practitioner – 2023**

Education

Jazan University - Jazan, Saudi Arabia

Bachelor of Computer Science | GPA:3.43/5 (2016 - 2022)

Tuwaiq Academy - Riyadh, Saudi Arabia

AWS re/Start Cloud Computing Bootcamp (May 2023 - Aug 2023)